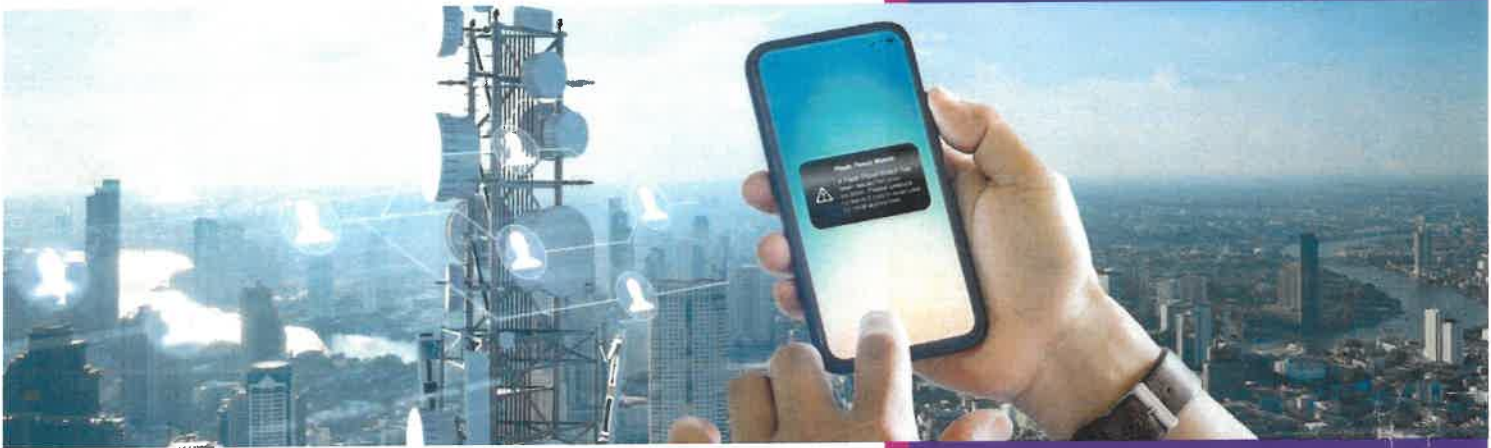




MEMORANDUM OF UNDERSTANDING (MOU)

CELL BROADCAST



BTP -2025



MEMORANDUM OF UNDERSTANDING (MOU)

1. Introduction

The Sint Maarten Reconstruction, Recovery, and Resilience Trust Fund under the Emergency Recovery Project-I is actively supporting and facilitating the implementation of a Cell Broadcasting System for Sint Maarten. This advanced technology will enable the government to deliver emergency alerts directly to mobile phones within specific geographic areas. By leveraging this system, authorities can quickly and effectively communicate critical information to the public during emergencies, such as hurricanes, earthquakes, or other natural disasters.

Unlike traditional methods, the Cell Broadcasting System does not rely on internet connectivity or pre-registered phone numbers, making it highly reliable even when networks are congested, or infrastructure is compromised. The system ensures that all individuals within the affected area, including residents and visitors, receive timely notifications, enhancing public safety and preparedness.

This initiative is a significant step toward strengthening Sint Maarten's disaster response capabilities and improving overall resilience to natural hazards.

2. Memorandum Of Understanding

This Memorandum of Understanding (MOU) is made and entered into by and between the Government of Sint Maarten, Bureau Telecommunications and Post Sint Maarten (BTP), Radcomm Corporation NV (*Flow*) and Telem Group of Companies. The parties are collectively referred to as the "Parties."

The purpose of this MOU is to define the scope of cooperation among the Parties for the implementation of Cell Broadcast technology in Sint Maarten, funded by the NRPB ERP-1 initiative.

Through this MOU, the Parties express their shared intent and mutual understanding to collaborate effectively, demonstrating their commitment to the successful deployment of the Cell Broadcasting System for Sint Maarten.



3. Background and purpose

The goal of Cell Broadcast is to provide a reliable, efficient, and resilient alert and warning platform, particularly during emergencies and disasters. Given Sint Maarten's vulnerability to hurricanes and other natural disasters, the ability to send timely and accurate information to the public is critical for public safety, disaster preparedness, and response.

Cell Broadcast will enable the Government of Sint Maarten to broadcast messages directly to mobile devices across the island, reaching a large portion of the population and visitors to the island instantly. This will ensure all are informed of any critical updates or alerts, enhancing the island's overall disaster management capability.

4. Project funding and execution

The Trust Fund managed by the World Bank will fund the initial investment and expenses related to the Cell Broadcast project, estimated at \$650.00,00. The project includes the following key components:

Project Management:

Coordination and oversight of the project's execution.

Hardware:

Procurement and installation of the necessary Cell Broadcast infrastructure.

Software:

Development and implementation of Cell Broadcast systems.

Training:

Capacity building for relevant stakeholders involved in the operation of the Cell Broadcast system.

Maintenance and Support:

The initial year of maintenance and support are part of the procurement contract. After that, the Government of Sint Maarten will support the maintenance cost, estimated at \$95,000.00 per year.

The NRPB will be responsible for the overall execution of the project in collaboration with other stakeholders.

5. Ownership and financial responsibility

The Government of Sint Maarten, through the Ministry of General Affairs, shall hold ownership of the Cell Broadcasting System procured and installed under this Trust Fund project managed by the World Bank.



The Cell Broadcast Entity (CBE) and Cell Broadcast Center (CBC) shall be hosted at the Government Data Center, ensuring centralized management and oversight.

Upon completion of the initial one-year period covered under the project, the Government of Sint Maarten will assume full financial responsibility for the continued service, operational maintenance, and any necessary upgrades related to the CBE and CBC. The annual maintenance costs are estimated at \$95.000,00.

6. Roles and responsibilities

A. The Parties agree to make best efforts to undertake the following tasks in furtherance of this MOU:".

B. Each Party will assign a designated individual (or individuals) responsible for voicing the Party's stance and conveying decisions on its behalf and identify that individual to the other Parties in writing.

1. Government of Sint Maarten:

Represented by: The Prime Minister

- The primary beneficiary of the Cell Broadcast system.
- Responsible for all charges associated with the support & maintenance of Cell Broadcast System at the start of the second year.
- Enact a regulatory framework for Cell Broadcast in Sint Maarten
- Integrate the system into disaster preparedness and response frameworks.

Key players within the Government of Sint Maarten:

- A. Prime Minister of Sint Maarten: Serves as the Principal representative in oversight of the Cell Broadcasting System initiative.
- B. Office of Disaster Management: Functions as the main user, utilizing the Cell Broadcast System for its designated purpose of disaster communication and emergency alerting.
- C. Government ICT Department: Acts as the custodian of the CBE and CBC equipment, managing its technical upkeep and ensuring consistent functionality.

2. Radcomm Corporation NV (Flow)

Represented by: Mr. Johan R. H. Meersman, Statutory Director

- Collaborate with the Government of Sint Maarten, and BTP in the implementation of the Cell Broadcast System and provide technical assistance in all stages of the project, from planning to execution.



- Partner with the Cell Broadcast equipment vendor to establish a connection between the CBC within Flow networks and the CBE of the Government of Sint Maarten to enable seamless emergency communications and alerting across Sint Maarten.

3. Telem Group of Companies:

Represented by: Mr. Randell Hato, CFO TelEm

- Collaborate with the World bank, the Government of Sint Maarten, and BTP in the implementation of the Cell Broadcast System and provide technical assistance in all stages of the project, from planning to execution.
- Partner with the Cell Broadcast equipment vendor to ensure interoperability, enabling seamless emergency communication and alert systems throughout Sint Maarten.

4. Bureau Telecommunications and Post Sint Maarten (BTP)

Represented by: Judianne Labega-Hoeve, Interim Director BTP

- In collaboration with key stakeholders, establish a regulatory framework for Cell Broadcast systems in Sint Maarten. This framework will define clear obligations, outline responsibilities, and ensure compliance across all involved parties, fostering efficient implementation and oversight.
- Monitor the compliance of Cell Broadcast operations with established regulations.

7. Period of MoU and Termination

This MoU will become effective when signed by all parties. Any party may terminate this MOU without financial implications, by providing a written notice of termination to the other parties at least 90 days in advance. In the event of termination, all parties agree to ensure a smooth handover of responsibilities to minimize disruption to the project.

8. Dispute resolution

All Parties will try to resolve any dispute arising out of or in connection with this MOU in an amicable manner through discussions between the Parties.

9. Governing law and jurisdiction

This MOU will be governed by the laws of Sint Maarten. Any disputes arising out of or in connection with this MOU shall be subject to the exclusive jurisdiction of the competent courts of Sint Maarten.



10 . Signatories

By signing below, the Parties acknowledge their commitment to collaborate in good faith to ensure the successful implementation of the Cell Broadcast project in Sint Maarten.

Government of Sint Maarten

Name : P. Mercelina
Title : P.D. Mercelina
Date : 7/5/2025

A large, stylized handwritten signature in blue ink, appearing to be "P.D. Mercelina", written over a horizontal line.

Radcomm Corporation NV

Name : Johan Meersman
Title : CFO
Date : 4/25/2025 | 11:11:39 PDT

DocuSigned by:
A DocuSign signature in blue ink, appearing to be "Johan Meersman", enclosed in a blue rounded rectangle.
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Telem Group of Companies

Name : Randell Hato
Title : Chief Financial Officer
Date : 5/5/2025 | 16:24:11 SAWST

DocuSigned by:
A DocuSign signature in blue ink, appearing to be "Randell Hato", enclosed in a blue rounded rectangle.
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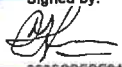


Bureau Telecommunications and Post Sint Maarten

Name : Judianne Hoeve

Title : Interim Director

Date : 4/25/2025 | 14:26:21 SAWST

Signed by:
 4/25/25
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